



*Presents*

# The Basics of QIS

An Overview of the QIS Protocols, Forms and QA/QI Applications

&

# Intermediate QIS Training

A Detailed Exploration of How to Utilize QIS Tools, Protocols and Concepts

Sponsored by:



**Basic QIS**  
**Tuesday, June 16, 2009**  
**Topeka – Holiday Inn**  
**605 SW Fairlawn**  
**785-272-8040**

**Intermediate QIS**  
**Wednesday, June 17, 2009**  
**Topeka – Holiday Inn**  
**605 SW Fairlawn**  
**785-272-8040**



# The Basics of QIS

## An Overview of the QIS Protocol, Forms and QA/QI Application & Intermediate QIS Training

A Detailed Exploration of How to Utilize QIS Tools, Protocols and Concepts

The Basics - Tuesday, June 16, 2009 - (Holiday Inn) Topeka

Intermediate QIS Training - Wednesday, June 17, 2009 - (Holiday Inn) Topeka

### Training Objectives for *The Basics*:

1. Orientation to the QIS process with a QIS Training Handbook and CD.
2. Training in the use of the CMS QIS forms and procedures for Stage I, facility review tasks, and Stage II investigation.
3. Guidance on how procedures and tools can be used in ongoing quality assurance.

### Training Objectives for *Intermediate QIS Training*:

4. In-depth guidance on how procedures and tools can be used in ongoing quality assurance.
5. Understand assessment scoring and results interpretation from illustrative resident scenarios.
6. Using investigation protocols for targeting quality assurance efforts focused on Quality of Life.

### June 9, 2009 Registration Deadline

*Pre-registration is required.*

*“Walk-in” registrations will not be accepted.*

*Fees: (include refreshments at breaks, training manual with CD, additional handouts and continuing education certificates).*

*\$150 – KHCA Member, 1<sup>st</sup> registrant per day*

*\$125 – KHCA Member, additional registrant, same facility per person per day*

*\$250 – Nonmember (no additional registrant discount) per person per day*

*Cancellations must be received in writing by June 5, 2009 to receive an 80% refund.*

*No refunds will be made for cancellations after June 5, 2009 or for “No Shows”.*

*Substitutes are always welcome. Payment is expected at the time of registration. KHCA member facilities may request to be billed; however payment must be received prior to training.*

### Continuing Education Credit:

This course is appropriate for all long-term care professionals who are involved in the interdisciplinary Quality Indicator Process.

**Administrators** – For each day of training, this course is approved for six continuing education clock hours for adult care home administrators in the core area of administration by the Kansas Department of Health & Environment. Long-Term Sponsorship number: LTS-A0001.

**Nurses** – For each day of training - The Kansas Health Care Association is approved as a provider of continuing education by the Kansas State Board of Nursing. This offering is approved for six contact hours applicable for RN and LPN relicensure (KSBN LT0030-0338). Certificates will be mailed.

**Attendance Certificates** will be available for all other attendees. Consult your licensing board or certifying agency for approval. Call 785-267-6003 with any questions.

### Hotel Accommodations:

**Topeka** – Sleeping rooms are available at the Holiday Inn Ave for \$72.00. Call 785-272-8040 by June 5, 2009, and identify yourself as a KHCA QIS Training participant to reserve this special rate.

# The Basics of QIS

An Overview of the QIS Protocol, Forms and QA/QI Application

## & Intermediate QIS Training

A Detailed Exploration of How to Utilize QIS Tools, Protocols and Concepts

**Basic QIS**  
 Tuesday, June 16, 2009  
 Topeka – Holiday Inn

**Intermediate QIS**  
 Wednesday, June 17, 2009  
 Topeka – Holiday Inn

### Program Timeline

8:00a.m. - 8:25a.m.	Registration and Sign In
8:30a.m. - 9:45a.m.	Welcome and Introduction to the Quality Indicator Survey (QIS)
9:45a.m. - 10:00a.m.	Break
10:00a.m.-11:45a.m.	See agendas below
11:45a.m.-1:00p.m.	Lunch (On Your Own)
1:00p.m. - 2:15p.m.	See agendas below
2:15p.m. - 2:30p.m.	Break
2:30p.m. - 4:00p.m.	See agendas below
4:00p.m. - 5:00p.m.	Questions and Answers

<b>“The Basics” Agenda</b>	<b>“Intermediate QIS” Agenda</b>
<p><b>The QIS Process</b>                      Background and Development of QIS                      Objectives of QIS                      Overview of QIS and Comparison with Traditional Survey</p> <p><b>Using QIS for Quality Improvement</b>                      QIS Task/CARE Area Matrix                      Lessons</p> <p><b>Using the Stage I Forms</b>                      Resident Interview      Resident Observation                      Family Interview      Clinical Medical Record Review                      Staff Interview                      Stage I Conclusions</p> <p><b>Facility Review Tasks - Mandatory</b>                      Demand Bill      Medication Administration                      Dining      Infection Control                      Resident Council Interview                      Quality Assessment &amp; Assurance                      Kitchen      Representative Interview</p> <p><b>Triggered</b>                      Abuse Prohibition      Admission, Transfer &amp; D/C                      Environment      Personal Fund                      Sufficient Nurse Staffing</p> <p><b>Stage II</b>                      Comparison of Stage I Results with National Thresholds                      Critical Element Pathways                      Unnecessary Drugs</p> <p><b>Question &amp; Answer</b></p>	<p><b>Approaches for using The QIS Process for ongoing quality assurance, with emphasis on Quality of Life</b></p> <p><b>Case Study 1, Stage I (non-interviewable resident)</b>                      Family Interview                      Resident Observation                      Staff Interview                      Census Record Review</p> <p><b>Case Study 2, Stage I (interviewable resident)</b>                      Family Interview                      Resident Observation                      Staff Interview                      Census Record Review</p> <p><b>In-depth (Stage II)                      Investigation of Case Studies 1 and 2 on Choices, Resident Rights, and Activities</b></p> <p><b>In-depth (Stage II)                      Investigation of Case Studies 1 and 2 on Personal Care and Abuse</b></p> <p><b>Stage II</b>                      Comparison of Stage I Results with National Thresholds                      Critical Element Pathways                      Unnecessary Drugs</p> <p><b>Question &amp; Answer</b></p>

# The Basics of QIS & Intermediate QIS Training

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## About the Speaker:

**Cindy Mason** is an important member of Dr. Andrew Kramer's QIS team of experts. She has more than 25 years experience in advising nursing home administrators and staff. Licensed as a clinical social worker, nursing home administrator, and health care risk manager, she translates complex regulatory requirements into concepts that can be applied to managing the daily operations of nursing home life. As a long term care consultant, staff educator, and national speaker, Cindy has worked with all levels of nursing home staff on regulatory compliance and skill development.

**Kansas Health Care Association**  
117 SW 6<sup>th</sup> Ave, Suite 200  
Topeka, Kansas 66603

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# The Basics of QIS & Intermediate QIS Training

Registrations must be received by **Tuesday, June 9, 2009.**

**Please check Courses**

**Basic QIS**

**Intermediate QIS**

**Tuesday, June 16, 2009**  
**Topeka – Holiday Inn**

**Wednesday, June 17, 2009**  
**Topeka – Holiday Inn**

Facility/Organization: _____			
Address: _____			
Street Address or PO Box	City	State	Zip Code

PLEASE PRINT

1. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Name on Name Tag: (if different) \_\_\_\_\_ Title: \_\_\_\_\_

License Type: \_\_\_\_\_ License Number: \_\_\_\_\_

2. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Name on Name Tag: (if different) \_\_\_\_\_ Title: \_\_\_\_\_

License Type: \_\_\_\_\_ License Number: \_\_\_\_\_

3. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Name on Name Tag: (if different) \_\_\_\_\_ Title: \_\_\_\_\_

License Type: \_\_\_\_\_ License Number: \_\_\_\_\_

## **Fees: - Advanced Registration Only ...No On-site Registrations**

\$150 - KHCA Member, 1<sup>st</sup> registrant per day of training

\$125 - KHCA Member, additional registrant, same facility per person per day

\$250 - Nonmember (no additional registrant discount) per person per day

Payment method:

Check

MasterCard

Visa

Bill Me (KHCA Member's Only)

**If paying by credit card please indicate the following:**

\_\_\_\_\_ Do you need a receipt? \_\_\_ yes \_\_\_ no  
Print Name on Card

\_\_\_\_\_ Account Number

\_\_\_\_\_ Expiration Date

\_\_\_\_\_ Signature

**Total amount enclosed or approved for credit card processing: \$ \_\_\_\_\_ (total required)**

**Make check or money order payable to:**  
**Kansas Health Care Association**  
**117 SW 6<sup>th</sup> Ave, Suite 200 Topeka, Kansas 66603**  
**Phone: 785-267-6003**  
**Fax: 785-267-0833**