



Creating Home: The New Quality of Life Revisions to LTC Surveyor Guidance — A Webinar Series for AHCA Members on June 11 and June 18

The Centers for Medicare & Medicaid Services (CMS) has recently issued a new survey and certification letter that revises guidance to surveyors for several requirements related to quality of life and environment. As a result, surveys after June 17, 2009 will be conducted with a sharpened focus on elements of quality of life. These revisions were developed from last year's symposium on person-centered living environments, co-sponsored by CMS and Pioneer Network.

The new guidelines enhance instructions to surveyors on how to evaluate compliance with areas such as resident choices about daily schedule, (including when to get up, go to bed, eat, and bathe) visitation issues, homelike environment, food procurement, and expand significantly on guidance related to lighting.

Pioneer Network and American Health Care Association (AHCA) encourage you to participate in a two-part webinar series to help you prepare for the new survey process and navigate these new [CMS interpretive guidelines](#).

This is a unique, valuable and timely opportunity to hear directly from CMS Division of Nursing Homes Deputy Director, Karen Schoeneman, MPA, who developed, wrote, and oversees the enforcement of these new guidelines. She will participate in both Webinars and provide participants with the background, intent and implications of the new guidelines for each of the F Tags. Debra Swinton-Spears, MS, Nurse Consultant with CMS Division of Nursing Homes who authored both F371 and its revision, will provide additional clarification on the food procurement portion and its revision.

Ms. Schoeneman and Ms. Swinton-Spears will be joined by nationally recognized consultants with significant experience helping nursing homes adopt the resident-centered care delivery systems and personalized physical environments that are the focus of these new guidelines. They will share proven methods and processes for incorporating these culture change practices into every day nursing home life. They will also provide tips on how providers can respond to the new guidelines by implementing cost-effective practices that have the potential to reduce staff turnover and improve resident care.

Join us on Thursday, June 11 and Thursday, June 18, Noon to 1:30 EST.

The series includes two ninety-minute sessions which have been tailored to address the specific needs of providers. You can register for one or both sessions. [REGISTER](#)

The price is \$89 for one session, or enroll for both for \$140 and save! Space is limited, but the sessions are open to any number of participants who are in one location, and could be projected as a dynamic and interactive webinar series — making this a very affordable and high quality educational opportunity for groups of any size.

To sign up for both webinars at the special price of \$140, use Coupon Code WEBB2.

Session One

Making Choices and Adapting the Physical Environment

Thursday, June 11 Noon – 1:30 EST

- F242 Self-Determination and Participation
- F371 Sanitary Conditions (food procurement revision only)
- F246 Accommodation of Needs
- F461 Private Closet Space
- F256 Adequate and Comfortable Lighting
- F463 Resident Call System

Session Two

Feeling At Home

Thursday, June 18 Noon – 1:30 EST

- F172 Access and Visitation
- F175 Married Couples
- F241 Dignity
- F247 Notice Before Room or Roommate Change
- F252 Safe, Clean, Comfortable and Homelike Environment

www.pioneernetwork.net

Meet the Presenters

Karen Schoeneman, MPA

Deputy Director of the Division of Nursing Homes at CMS

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Nurse Consultant, CMS Division of Nursing Homes

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Host

Lyn Bentley, Director of Regulatory Services for AHCA

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