

INFORMAL DISPUTE RESOLUTION

November, 2004 through October, 2009

- Number of IDRs requested 177
- Number tags disputed 406
- Number of IDRs with G+ tags 125
- Number of G+ tags disputed 176

- Number of G+ tags upheld 164 (93.2%)
- Number of G+ tags deleted 8 (4.8%)
- Number of G+ tags reduced 4 (2%)

- Number of tags upheld 359(88.4%)
- Number of tags deleted 43(10.6%)
- Number of tags reduced 4 (1%)

January, 2008 through December, 2008

- Number of IDRs requested 24
- Number tags disputed 45
- Number of IDRs with G+ tags 11
- Number of G+ tags disputed 13

- Number of G+ tags upheld 12 (92.3%)
- Number of G+ tags deleted 1 (7.7%)
- Number of G+ tags reduced 0

- Number of tags upheld 32 (71.1%)
- Number of tags deleted 13 (28.9%)
- Number of tags reduced 0

January, 2009 through October, 2009

- Number of IDRs requested 20
- Number tags disputed 36
- Number of IDRs with G+ tags 12
- Number of G+ tags disputed 16

- Number of G+ tags upheld 15 (93.8%)
- Number of G+ tags deleted 1
- Number of G+ tags reduced 0

- Number of tags upheld 32 (88.9%)
- Number of tags deleted 4 (11.1%)
- Number of tags reduced 0